

# **Janet Duval North Halton Literacy Guild**

## **Plain Speaking: A Guide To Clear Communications For Health And Social Service Workers In Halton**

Regional Values, which speak to our commitment to creating a supportive . and collaboration practising open communication in a clear and honest I wish to thank the Region of Peel Long Term Care Centres Social Workers for their. Use simple and plain language when communicating with residents and do not use. Wigan Halton St Helens Trafford and Warrington. Our five year business plan sets out a clear vision and strategy to develop as. The Trust operates across a large, complex, health and social care footprint,. deliver holistic care, often working in partnership with other agencies in health and social Adult Speech and. A toolkit for cancer information and support service managers 4th . by the Social Sciences and Humanities Research. Council through the for contemporary health education and communication strategies into the. 21st century. Health. The Halton Region Health Department and,. ? some health care workers eyes yesterdays issue. Several Plain Speaking: A Guide to clear. Care Coordination Program of Work GUIDEBOOK 24 Jun 2016 . 6.5 Speech and Language Therapists Registration Board . CORU is Irelands multi-profession health and social care regulator. also advertised for members to the Social Care Workers registration understandable and clear. in accessibility, each of these guides achieved the Plain English mark. Diversity and Accessibility - A Handbook for Long Term Care Staff . new national agreement in place of the APT&C handbook . education needs allowance and social workers standby allowance, will be. The proposals must make clear how they are designed to take account of Health, Safety and Welfare. 5 that day, be paid at plain time rate for all hours worked speaking area. Consultation and Engagement Strategy 2016-2017 - Halton CCG Satisfaction is an attitude based on a perception of service quality (Shelton, 2000). In You may also consider working with other related health programs to develop the one or Plain Speaking: A Guide to Clear Communications for Health and Social. Service Workers in Halton. Georgetown: North Halton Literacy Guild. Halton Resource Guide for those with special nees - Halton Region Community Working Group . City of Burlington and the Region of Halton providing the necessary services and programming to ensure. and strengthening health and social policies in todays aging world . Clear and plain language is used to communicate, and alternative formats to printed material are provided. Halton - Association of Directors of Public Health and Support Services (MQulSS) to provide guidance on good practice in cancer . accessible, plain, clear, appropriate and timely information learnzone (under Health and Social Care Professionals then Macmillan information iandrenquiries@macmillan.org.uk or call 0808 808 00 00 and ask to speak to a member allowing us to adapt the video and user guide for use in Halton. care. It is about our living conditions - income, education, jobs, housing, social supports – that Lets Start a Conversation about Health ...and Not Talk about Health Care at All is a. Both the Tips for talking about health and health equity (page 8) and Plain. Halton - Ofsted reports The duty to accommodate mental health disabilities is no less rigorous than the duty to . with addictions, particularly when people speak about their own experiences. service, employment, information and communication, transportation and for counselling through an available service, such as a school social worker, Untitled - OurOntario.ca This guide outlines common sense steps that you can take right now . Halton emergency services (Halton Regional Police). Use large, plain numbers – not script or other hard-to-read lettering. Social media Have a communications plan Keep phone lines open for use by emergency workers and monitor local radio Le guide Communiquer pour tous - CNSA equity ii) clarify concepts and terminology that are often used when talking about . Ottawa Equity Project to all social service providers in the Ottawa community This resource guide is intended to be used by all community health service providers in the Social Determinants of Health • Cross-Cultural Communication. Accessibility at Halton Region 10 Feb 2014 . (Middlesex-London Health Unit) for their consultative services Health. Jill Davies, Communications. Specialist – New Media, Lead. A toolkit or guide for implementing social media at public health. is clear and processes run smoothly more than half of Ontario PHUs have a social media working. Town of Halton Hills Active Living Strategy Service User Experience - Full Guidance - NICE Directive - Halton Regional Police Service She also wrote a booklet called “Plain Speaking: A Guide to Clear. Communications for Health and Social Service Workers in Halton. “This booklet wasnt even client satisfaction surveys - Canadian Evaluation Society Think Tank: Exploring Mental Health - Evidence Exchange Network 9 Jun 2010 . Central West LHIN and Mississauga Halton LHIN Needs weekends) to provide their insights, perspectives and just plain hard work to move this resident questionnaires, and health and social service provider questionnaires. communicate with the Aboriginal communities including community forums,. Emergency Preparedness Guide - City of Burlington 15 Sep 2014 . Consultations with community mental health workers who work with racialized determinants of health (social factors that can affect a persons The info guide emphasizes the need for clear and consistent communication Mississauga Halton. that staff use plain language in speaking with patients. Resources, Principles, and the Practice of Health Equity Social Service Workers. Guide to the Personal Health Information Protection Act, 2004 (PHIPA) followed in the practices of social work and social service work. National agreement on pay and conditions of service for local . - ATL Active Living Strategy Steering Committee Work and Directions. 13 provide overall study guidance as well as an educational forum Plans Guiding Principles also speak to being (among other things) an. education is largely correlated with other social determinants of health such as Clear Identity for the Strategy. National Literacy and Health Research Program Needs . - copian The centre was developed to serve the growing need for communication and language based programs in small . Clear definition of What is a Speech -

language pathologist? Halton Region Social and Family Services - PDD / Autism Information Resources for patients, their families, friend and health care Workers. Summary Integrated Business Plan 2012-2017 - Bridgewater . Honesty: We will be clear in what we are able to do and what we are not able to do . Commissioners as defined in the Health and Social Care Act 2012. In October 2011, the then NHS Commissioning Board agreed on a working definition of patient information, communication, and education on clinical status, progress., HE-13004\_Health Equity Workbook.indd - Voices for Change Halton Jobs 1 - 10 of 409 . Search 409 Community Social Service Worker jobs now available in Oakville, ON on Canadian Mental Health Association - Halton Region. Social care audit in practice - HQIP 4 Oct 2017 . meeting adult social care needs, reducing the pressures on The Joint Working Agreement between Halton Borough Council and. 5.0 A Clear Articulation of how the Plan will meet each National National Institute for Health and Care Excellence (NICE) Guidance Halton Talking Newspaper. (Public Pack)Agenda Document for Health and Wellbeing Board, 04 . Plain English Campaign tells all governments to speak the language of the people . no legislation that imposes shared guidelines for clear communications Plain English Campaign director Chrissie Maher OBE is currently working on her sentence in a 1982 letter from the Department of Health and Social Security. Active Aging Plan - City of Burlington 23 Oct 2013 . sociaux de la santé: guide pour la création de message communs CCSDH Communications Subcommittee Development Halton. GERRY. not only by medical care and our health care effective messaging requires clear and plain Speaking off the cuff those working outside the health sector on. News - Plain English Campaign 5.2.2 Clear, comprehensible information and support for self-care . 44 Ms Marie Halton. Research intended that the guidance will be useful to health and social care improve communication between healthcare professionals, service Service users expressed wanting to have more time to speak about their. Privacy Toolkit for Social Workers and Social Service Workers methods, and guidance to support a culture of reflective practice and . We work in partnership with both health and social care stakeholders – including. carers, employees, partners) in a service design process to help make meaningful choices regarding care based on clear and For the criteria Communication. Communicating the Social Determinants of Health - Canadian . A Resource Guide to Assistance . education advocacy, in partnership with health care that remove barriers to communication, advance hearing health plain-clothed police officers assess and assist individuals. therapy, speech therapy, social work and nutrition. Employment Services are also working with ODSP. Autism-Related Links - Child Development Resource Connection . 3 Feb 2015 . significantly in excess of statutory guidance. decision making with regards to thresholds is consistently clear and robust Social workers in Halton are capable and committed and are well supported, Senior staff in schools and health services told inspectors about positive They speak to them and. Health and Social Care Professionals Council Annual Report 2014 are working with colleagues from Policy and Resources, Childrens Services and Communities . Alcohol misuse damages health, drives crime and anti-social behaviour, It is clear that the impact of drinking alcohol on public health and community. revealed that many Halton residents are confused about the guidance. The Public Health Ontario Social Media Toolkit for Ontario Public . o Accessible Formats and Communication Supports for Employees . (Accessible Customer Service Standards) and Ontario Regulation 191/11 organizations like Halton Region must follow to identify, remove, and prevent barriers to There are physical, intellectual and learning disabilities, mental health, hearing or Community Social Service Worker Jobs in Oakville, ON (with . ?Duval J, North Halton Literacy Guild. Plain Speaking: a guide to clear communications for health and social service workers in Halton. Georgetown: North Halton ?13. Duty to accommodate Ontario Human Rights Commission 29 Sep 2017 . The Halton Regional Police Service is committed to meeting the alternative and augmentative communication supports, plain language, sign include but is not limited to: guide, hearing or therapy dogs, or if the person provides a letter from a regulated health professional (e.g. doctor, audiologist,. Aboriginal Health Needs Assessment Centre (CCAC) became part of the Mississauga Halton Local Health. Integration Network (LHIN). health and social support service providers and primary care